



Your local building site

Have we been good neighbours?

Site name / location:

Contractor:

We always strive to keep the impact that our work has on those living and working around us to a minimum, but as a neighbour of ours, we would really like to get your views to help us improve how we operate.

A few moments of your time would be very much appreciated. The questionnaire will take about 5 minutes to complete.

Please return your questionnaire by:

We have taken care to minimise our impact on the neighbourhood. How did we perform as neighbours compared to your expectations when you first heard about the building site?

Your views on the site Better than expected As expected Worse than expected

How satisfied are you with the following aspects of the site, on a scale of **1 to 10** where **1** is very dissatisfied and **10** is very satisfied. Please circle the number corresponding to your views.

	very dissatisfied					very satisfied				
Appearance of the site and its perimeter	1	2	3	4	5	6	7	8	9	10
Information on the site about the project and public safety	1	2	3	4	5	6	7	8	9	10
Cleanliness of area immediately around the site	1	2	3	4	5	6	7	8	9	10
Adequate provisions made for pedestrians	1	2	3	4	5	6	7	8	9	10
Parking of site vehicles and the general flow of traffic	1	2	3	4	5	6	7	8	9	10
The level of site noise	1	2	3	4	5	6	7	8	9	10
The level of site lighting	1	2	3	4	5	6	7	8	9	10
The amount of site dust	1	2	3	4	5	6	7	8	9	10
Courtesy of site workers	1	2	3	4	5	6	7	8	9	10
Communication of site developments and/or activity	1	2	3	4	5	6	7	8	9	10

Tell us how much you agree or disagree with the following statement; please circle your answer.

The site and the contractor have been considerate neighbours during the construction process	Strongly disagree	Disagree	Undecided	Agree	Strongly agree
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Did you receive information from us about the site and our activities? Yes No

If yes, was this information useful? Yes, very useful Yes, fairly useful No, not useful

Were you aware of any activities undertaken by us, the contractors, to get involved with the local community? Yes No

Continued overleaf...

Have any site visits been organised for local residents, as far as you are aware?

Yes No Don't know

Have you been happy with the contact details and other information on the site board?

Yes No Don't know

Have you heard of the Considerate Constructors Scheme or recognise this logo?



Yes No

Were you aware that this site is registered under the Considerate Constructors Scheme?

Yes No

By signing up to the Considerate Constructors Scheme, contractors commit to a Code of Considerate Practice. The Code of Considerate Practice commits those sites registered with the Scheme to enhance their appearance, respect the community, protect the environment, secure everyone's safety and care for the workforce.

Do you think being registered under the Considerate Constructors Scheme has had a positive effect on your view of the site, made no difference or had a negative effect?

A positive effect Made no difference Negative effect

Did you contact the Considerate Constructors Scheme or the site itself?

Considerate Constructors Scheme The site itself No - neither

If you made contact with the site, how happy were you with the response?

	very unhappy					very happy				
Response to your query	1	2	3	4	5	6	7	8	9	10

Overall, what did we do particularly well?

What area(s) could we focus on improving?

Thank you for your time. This will help us to improve how we manage our construction sites.

Please return this questionnaire by hand to our site.